




## In our continuing efforts to improve service...

We have made some changes to your monthly invoice that will help you better understand your service(s), the costs associated with them, and the status of your account. We have added some useful information and other details to make your invoice easier to understand.

- 1 Account Number –** Your account number is in 2 locations on every invoice. Please refer to it when you call us so that we may better serve you.
- 2 Important Dates –** Displayed in this box is your invoice date and the date your payment is due. If yours is a commercial account, your invoice number will also be shown here."
- 3 The Service Address –** Located here is address for which this invoice pertains. If you have more than one service location with us, please ask about having all of your invoices sent together.



Visit our website: [www.athensservices.com](http://www.athensservices.com)  
Customer Service: (888) 336-6100

**Service Address:**  
SERVICE NAME  
7575 STATE AVE  
SUITE 209  
ANYTOWN, CA 54429

<b>Account Number:</b>	AB-123456
Invoice Date:	08/01/2014
Due Date for Current Services:	08/15/2014
P.O. Number:	357159

<b>Current Invoice Amount</b>	<b>Total Amount Due</b>
87.00	87.00

<b>Account Summary</b>	<b>Amount</b>
Previous Balance	100.00
Payments Received	100.00
Current Charges	87.00
City Fees	0.00
<b>Total Amount Due</b>	<b>87.00</b>


DATE	DESCRIPTION	AMOUNT
08/01/2014	3YD-TRASH-BIN-WEEKLY #PU 2	87.00
* PAYMENTS RECEIVED THIS PERIOD *		
07/15/2014	CK# 6880	-100.00

**6** AUGUST SERVICES 2014

Please Go Online and pay your bill  
[www.athensservices.com](http://www.athensservices.com)  
Your Access code is: 0123456

CURRENT	30 DAYS	60 DAYS	90 DAYS	TOTAL DUE
87.00	0.00	0.00	0.00	87.00

**PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT**



ATTN: JOE CUSTOMER  
CUSTOMER NAME  
1242 MAIN ST  
APT 433  
ANYTOWN, CA 92445

<b>Account Number:</b>	AB-123456
Invoice Date:	08/01/2014
Due Date for Current Services:	08/15/2014
P.O. Number:	357159

<b>Total Amount Due</b>	<b>Amount Enclosed</b>
87.00	87.00

**Send payment to:**  
Athens Services  
P.O. Box 60009  
City of Industry, CA 91716-0009

0000012345011234567407152012000000

- 4 Total Amount Due –** This is a summary of your monthly activities and now includes the total amount due in a simple easy-to-understand way, including your total charges and the payments you made.
- 5 Itemized Charges –** This section now has more detail and shows the various charges for the month, including basic service charges, city fees, disposal coast, and other applicable charges and fees.
- 6 Important Information –** Check this area every month for messages and other important information.
- 7 Access Code –** This is the number required to complete your on-line bill pay transaction.

## Thank You

We hope you find these changes useful. We greatly appreciate your business and strive to continuously improve our services. As always, you can reach us THREE ways:

888-336-6100

P.O. Box 60009  
City of Industry, CA 91716

[www.AthensServices.com](http://www.AthensServices.com)