

Additional Information

Services

All customers receive these additional services:

- Once-a-week automated collection services with NEW natural gas vehicles
- Annual curbside clean-up events (including refuse, green, and electronic waste)
- On-call bulky item, green waste and electronic waste collections in unlimited quantities (three times a year)
- Four special community clean-up events per year
- Collection of excess green waste (bagged or bundled) ten times per year upon request
- Collection of excess trash discarded in bags (four bags per year) upon request
- Residents can receive an extra green waste and/or one extra recyclable container free of charge
- 25% senior discount for head of household residents 62 or older who qualify by (1) qualify for utility rate discounts based on financial need or (2) generate small amounts of waste and uses 32-gallon containers
- Free SHARPS collection and disposal services (includes pick-up or mail-back containers) upon request
- Three electronic and clothing drop-off events per year



Additional Carts

Additional carts above one (1) refuse, two (2) green waste, and two (2) recycling carts are available for a monthly charge of \$5.00 per cart. Smaller carts are available for the elderly or handicapped upon request.

Frequently Asked Questions (FAQ's)

When will the automated service start?

New Service will begin September 1. **Do not use carts until September 1.**

What should I do with my old cans?

If you would like to discard your old waste containers, Athens Services will begin collecting your old cans the week of September 1st on your collection day. Please place empty old containers on your curb with a sign/sticker on them stating "Recycle ME". **All containers collected will be recycled and not taken to the landfill.**

When do I set my carts out?

Carts should be set out for collection by 6:00 AM on collection day. You may set your carts out the night before to ensure they are picked up, but no earlier than 5:00 pm. After collection, you should remove your carts from the curb and store them in a convenient place near your house. The carts should be removed from the curb by 8:00 PM the day of collection.

Where do I set my carts out for collection?

Carts should be positioned on the edge of the street, against the curb with the handle facing your house

Holiday Collection Schedule

Collection may be delayed one day after the following holidays:

- Thanksgiving Day
- Memorial Day
- Christmas Day
- Independence Day (4th of July)
- New Year's Day
- Labor Day



New Service Guide



STARTING SEPTEMBER 1, 2011



Altadena & Kinneloa Mesa Area



The County of Los Angeles and Athens Services have partnered to provide enhanced refuse and recycling services to the community. At Athens Services we value each and every customer. We are committed to providing proactive, high quality collection services to the residents of County of Los Angeles. The following guidelines and program details are provided to assure that you receive the full benefit of your solid waste management services.

General Information

Athens Services

14048 E. Valley Blvd., City of Industry, CA 91746
P.O. Box 60009, City of Industry, CA 91716
Phone: (877) 764-5551 • Fax: (323) 720-1293
www.athensservices.com/altadena.htm

Office Hours: 7:00 A.M. - 5:00 P.M. (Monday–Friday)
7:00 A.M. – 12:00 Noon (Saturday)

Collection Hours: 6:00 A.M. - 6:00 P.M.

Excellent Customer Service is our priority

Our customer service staff is specially trained to respond quickly to your needs and special service requests. We are able to translate over 175 languages! Tell us how we are doing. Your comments are appreciated and valued. We want to hear from you! Please visit our web site at www.athensservices.com to complete our survey.

Holiday Collection Schedule

Collection may be delayed one day after the following holidays: Thanksgiving Day, Christmas Day, New Year's Day, Memorial Day, Independence Day (4th of July), Labor Day. If the holiday falls on a Saturday or Sunday there will be no delay in service.

Please Note: During holiday weeks if your collection falls on a street sweeping day place your carts on the curb, not in the street.

Holiday Tree Recycling: Trees Are 100% Recyclable!

Athens Services collects Holiday Trees on your normal pickup day beginning December 25 and ending January 14. Please remove stands, nails, ornaments, lights, and tinsel, and place the trees next to your regular curbside carts. Trees with flocking or fire retardant are acceptable. If you miss the date for recycling, please cut up your tree and place it in your green cart.

Refuse, Green Waste & Recycling Collection Services

The refuse, green waste and recycling program consists of three automated 95 gallon carts. Single family or multi-family homes (up to 2 units) can sign up for an automated cart for refuse, recycling and green waste. You may request additional carts as needed for the monthly charge of \$5.00 per cart.

Place your carts at the curb or on the sidewalk or adjacent alley on your collection day (by 6 am) spaced about 1 foot apart placed side-by-side. Barrels should be returned to your property by sunset the day of collection. Note: Automated collection vehicles require access to the carts for proper service, please make sure they are not blocked and are accessible.

Bulky Items and Electronic Waste

Residential customers receive 3 free Bulky Item Pickups per year. Examples of acceptable items include: couches, chairs, washers, dryers, water heaters, mattresses, refrigerators, rugs and tree trunks. As part of the enhanced services, electronic waste (e-waste) such as televisions, VCR's, cell phones, monitors, microwaves or other items considered e-waste will not be collected as Bulky Items.

To schedule a pickup:

- Call 24 hours in advance of your normal collection day to Athens Services at: (877) 764-5551 or visit www.athensservices.com
- Place your bulky items curbside next to your cart by 6 am on your collection day.
- All carpet, bushes, branches and lumber must be cut and tied in bundles no longer than three (3) feet in length and weigh less than 50 lbs. The amount of waste should fill a space no greater than 4 by 6 feet.

No HHW

Take the items listed below to any of the FREE Household Hazardous Waste Roundup Event sponsored by the County of Los Angeles. For more info visit the County of Los Angeles Department of Public Works website at www.CleanLA.com or call their (888) CleanLA hotline.

- Antifreeze
- Batteries (all types)
- Brake and transmission fluids
- Cleaning products
- Drain cleaner
- Gasoline
- Kerosene and other flammables
- Hair permanent and straightener solutions
- Herbicides
- Hobby chemicals
- Lighter fluid
- Medicines
- Motor oil
- Nail polish remover
- Oil filters
- Oven cleaner
- Paint (oil based and latex)
- Paint thinner
- Pesticides and poisons
- Pool cleaners
- Shoe polish
- Fluorescent light tubes
- Thermostats
- Mercury thermometers
- Sharps in puncture-resistant containers
- Small propane cylinders (5 gallons or less)

Refuse, Recycling & Green Waste Cart Placement



Please place carts at the curb or adjacent alley on your collection day with the wheels against the curb or edge of street spaced about 1 foot apart.

DO NOT USE CARTS UNTIL SEPTEMBER 1



Black = Refuse

The black cart is for the collection and disposal of non-recyclable materials including: diapers, cigarette butts, palm fronds, yucca leaves, kitty litter and other unwanted solid waste materials.



Blue = Recyclables

The blue cart is for the collection of recyclable materials: mixed waste paper (including newsprint, ledger, writing and copier paper, computer, junk mail, magazines, glossy paper, paperback books, cereal boxes, paper grocery bags, wrapping paper, phone books), corrugated cardboard, aluminum foil and cans, glass jars and bottles, steel (tin) food cans, scrap metal, coat hangers, bi-metal beverage cans, juice boxes and milk cartons and all other materials that can be recovered at the processing facility.



Green = Green Waste

The green cart is for the collection and recycling of yard trimmings and organics. Yard trimmings include grass clippings, leaves, brush, branches, tree trimmings and other forms of organic materials less than 3 inches in diameter and 3 feet in length generated from landscapes or gardens.

NO: Palm fronds, yucca leaves, bamboo, rocks, dirt or trash; if these items are placed in the Green container, it will be tagged and your cart will not be serviced until these items are removed.