



P.O. Box 60009  
City of Industry, CA 91716-0009

## **IMPORTANT INFORMATION**


### **NEW CART DELIVERY BEGINS JUNE 17<sup>TH</sup>**

**DO NOT PLACE NEW CARTS OUT  
FOR COLLECTION UNTIL JULY 1st**

Collection of customer owned barrels will begin July 1st

Reminder: Place the “recycle me” stickers  
on the barrels you want collected

Collection services will be uninterrupted and your  
collection day will remain the same

 Printed on recycled paper



## *Multi-Family Refuse Collection and Recycling Guide*



[www.AthensServices.com](http://www.AthensServices.com)



The City of Hermosa Beach and Athens Services have partnered to provide enhanced refuse and recycling services to the community. At Athens Services we value each and every customer. We are committed to providing proactive, high quality collection services to the residents of Hermosa Beach. The following guidelines and program details are provided to assure that you receive the full benefit of your solid waste management services.

## General Information

### ATHENS SERVICES

14048 E. Valley Blvd., City of Industry, CA 91746  
 P.O. Box 60009, City of Industry, CA 91716  
 Phone: (888) 336-6100  
 Fax: (626) 968-1365  
 www.athensservices.com

Office Hours: 7:00 A.M. - 5:00 P.M. (Monday–Friday)  
 7:00 A.M. – 12:00 Noon (Saturday)

### HERMOSA BEACH CUSTOMER CARE OFFICE

1035 Valley Dr. Hermosa Beach CA 90254  
 (located in the Community Services Building)

Hours: 8:00 a.m. to 5:00 p.m. (Monday–Friday)  
 Excluding Holidays

*Customer care office location opens July 1*

## Customer Service is Our Priority!

Our customer service staff is specially trained to respond quickly to your needs and special service requests. Simply call (888) 336-6100 for our customer service center.

- Tell us how we are doing: Your comments are appreciated and valued. We want to hear from you! Please visit our web site to complete our survey.
- Order temporary services: Roll-off boxes and 3-yard bins for collection of construction debris and/or household clean ups can be ordered on our website.
- Contact us via our website to ask a question or to review the services provided to your community at www.athensservices.com.

## COLLECTION SERVICES

### Collection Hours

**7:00 A.M. - 6:00 P.M.**

Carts should be placed at the curb one (1) foot apart. Please make sure they are accessible and not blocked by any obstacles such as vehicles or excess waste.

**Your participation in the Hermosa Beach residential recycling program is vital to its success. The following information is provided to ensure all recyclables are recovered.**

### Multi-Family Refuse & Recycling Collection Services

Multi-family complex management may request bin or cart collection. For customers selecting bin refuse collection, monthly service rates shall be based on the bin size and frequency of collection, with recycling services provided at 50% of comparable refuse collection. Customers selecting cart or, if applicable, barrel service, costs will be based on the number and size of each refuse cart or barrel and, if applicable, organics cart each unit is provided.

### Bin and Cart Sizes

**Automated carts** are 96-gallon, 64-gallon and 34-gallon in size.

**Reduced Size Cart** – A 20-gallon reduced size cart is available to residents that generate a very limited amount of refuse. You will be limited to one 20-gallon refuse container with this option (plus recycling and green waste containers of the sizes you select). Please contact us at (800) 336-6100 for more information regarding the rate and limitations of this this service option.

**Manual collection barrels** are 35-gallons and are provided to select services areas only (see map for service area). Green waste collection is not available in this area.



**Bins** are 1, 1.5, 2, 3, 4, 6 or 8 cubic yards in size.

## Cart Services

Place your carts or barrels at the curb or on the sidewalk or adjacent alley on your collection day (by 7:00 a.m.) spaced about 1 foot apart placed side-by-side. Carts and barrels should be returned to your property by sunset the day of collection.

Note: Automated collection vehicles require access to the carts for proper service. Please make sure they are not blocked and are accessible.

In addition bins and bin enclosures need to be kept clear of excess debris or parked cars

The following materials should be placed in each container as follows:



### Black Refuse (Trash) Cart or Blue Refuse Bins

The black cart or blue bin is for the collection and disposal of non-recyclable materials including: diapers, bathroom waste, cigarette butts, palm fronds, yucca leaves, succulents, kitty litter, dog waste and other solid waste materials that are not recyclable.



### Blue Recyclables Cart

The blue cart or barrel is for the collection of recyclable materials: mixed waste paper (including newsprint, ledger, writing and copier paper, computer, junk mail, magazines, glossy paper, paperback books, cereal boxes, paper grocery bags, wrapping paper, phone books), corrugated cardboard, aluminum foil and cans, glass jars and bottles, steel (tin) food cans, scrap metal, coat hangers, bi-metal beverage cans, juice boxes and milk cartons, plastics 1-7, soda bottles, and all other recyclable materials.



### White Recyclables Bin (Large Residential Complexes)

The recycling program for large complexes may require a recycling bin. Building management may call Athens Services for a free site analysis of your building's recyclables at (888) 336-6100.



### Green Organics Cart (Optional Service)

The green cart is for the collection and recycling of yard trimmings, Yard trimmings include grass clippings, leaves, brush, branches, tree trimmings, wood stumps, flowers, dead plants and other forms of organic materials generated from landscapes or gardens. Do not use plastic trash bags in the green cart. Compostable bags can be used.

**Please do not overload the carts or bins.** Cart lids should not be open more than 3 inches and should not exceed a weight limit of 150 lbs. Auto parts, hazardous waste, construction debris such as cement,

dirt, rock, gravel, sand, bricks, concrete or other heavy materials should not be placed into the carts. You may place additional refuse in bags, boxes or barrels out up to six (6) times a year and for two (2) weeks after the Christmas holiday without additional charge. If you are routinely overfilling containers, then larger or additional containers should be ordered.

Auto parts, hazardous waste, construction debris such as cement, dirt, rock, gravel, sand, bricks, concrete or other heavy materials should not be placed into the carts or bins. Syringes, E-waste, household hazardous waste, construction debris, horse manure, anti freeze, household cleaners, motor oil, paint thinner, paints, latex or oil-based, or fluids should not be placed into carts or bins.

## SPECIAL COLLECTION SERVICES

### Holiday Collection Schedule

Collection may be delayed one day for the remainder of the week after the following holidays: Thanksgiving Day, Christmas Day, New Year's Day, Memorial Day, Independence Day (4th of July), Labor Day. If the holiday falls on a Saturday or Sunday there will be no delay in service.

**Please Note: During holiday weeks, if your collection falls on a street sweeping day, place your carts on the curb, not in the street.**

### Holiday Tree Recycling: Trees Are 100% Recyclable!

Athens Services collects Holiday Trees on your normal pickup day from the day after Christmas Day and for the next 3 pickup days following the holiday each year. Please remove stands, nails, ornaments, lights, and tinsel so we are able to recycle your tree. If your tree is over 6 feet in height please cut into lengths less than 6 feet. Please place the trees next to your regular curbside carts. Trees with flocking or fire retardant are acceptable. If you prefer your tree can be dropped off at in the 800 block of Valley Drive, (across from Clark Building):

## Bulky Items and Electronic Waste

Athens Services encourages the reuse or donation of bulky items whenever possible.

Residential customers receive two (2) free Bulky Item Pickups per calendar year. Bulky item pick up is done on your collection day. Examples of acceptable items include: couches, chairs, washers, dryers, water heaters, mattresses, refrigerators, rugs and tree trunks. **As part of the enhanced services, electronic waste (e-waste) such as televisions, VCR's, cell phones, monitors, microwaves or other items considered e-waste will now be collected as Bulky Items.**

Additional Bulky Item pick ups can be ordered for a fee.

### To schedule a pickup:

- Call 24 hours in advance of your normal collection day to Athens Services at: (888) 336-6100 or visit [www.athensservices.com](http://www.athensservices.com)
- Place your bulky items curbside next to your cart by 7:00 a.m. on your collection day.
- Items collected per pick up is limited to three cubic yards. Individual items may be no more than 8 feet by 4 feet or 150 pounds.
- No single item that cannot be handled by two (2) workers will be accepted

**Hazardous substances or waste will not be collected as a bulky item.**

## Temporary Bins and Roll Offs

If you are cleaning out your home or garage you may need a 3-cubic yard bin. If you are removing concrete or asphalt driveway, you will need a low profile 10-cubic yard roll off container. Construction projects may necessitate large 30 cubic yard roll off containers. Please call Athens Services at (888) 336-6100 for more information or to place your order.

## Additional Information

### Senior Discount

Low income seniors receive a 10% discount for the waste and recycling fee at their residence. To qualify provide a copy of one of your utility bills (gas or electric) that shows you currently receive a similar discount from your utilities provider. For more information please contact us at (888) 336-6100.

### Multi-Family Cart and Barrel Customers

If you reside in a multi-family building and your collection service is ordered by building management, you may need to contact building management to order request or change collection services.

### Household Hazardous Waste

There will be one (1) community wide roundup for household hazardous waste/e-waste per year.

### Annual Shred Event

There will be two (2) community wide shredding events per year. Residents will be notified of date, location and time of events in advance.

## DETAILED RECYCLING GUIDE

	Recyclables	NOT Recyclables
<b>Paper</b>	Newspaper, Magazines, Phone Books, Junk Mails, envelopes, Cardboard Boxes, Dry Food Boxes, Office Paper, Computer Paper, chipboard, paper back books, paper grocery bags, glossy paper, and wrapping paper.	Paper With Food On It, Paper or Boxes With Wax, Plastic or Foil Coating, Wet Paper, String, Plastic Bags
<b>Plastic</b>	Plastic Items with Recyclable Logo (Triangle Symbol) 1-7, Soda Bottles, plastic dinnerware and jugs	Plastic Items with No Recyclable Logo (Triangle Symbol), All Plastic Bags, Plastic Containers
<b>Glass</b>	Glass Containers, Bottles	Light Bulbs and Tubes, Pyrex Containers, Window Glass, Mirrors, Ceramic Glass (Mugs, Plates, etc.)
<b>Metal</b>	Empty Aerosol Cans, Tin Cans, Aluminum Cans	Paint Containers, Metal Objects Other Than Cans
<b>Other</b>		Construction Debris, Hazardous Waste, E-Waste, Yard Trimmings, dirt, rock, green waste, concrete, horse manure, anti freeze, liquids including paint, household cleaners, paint thinner or motor oil