

Welcome

THOUSAND OAKS

to the Athens Family!



**YOUR NEW
RECYCLING &
WASTE PROGRAM**

Frequently Asked Recycling Questions

1. What is accepted in my recycling and organics containers?

For a full breakdown of acceptable materials, check out Athens' interactive recycling guide at CanIRecycleMy.com. Our guide features over 350 items and acts as the go-to resource for correctly reusing, recycling, and composting unwanted items.

2. Will Athens accept food scraps in my organics container?

Yes, Athens will be providing all Thousand Oaks businesses and residents with an organics (green) container for the collection of landscaping waste, food scraps, and food-soiled paper. Athens and the City of Thousand Oaks will also coordinate local compost give away events.

3. Will Athens pick up extra recycling or organics?

Yes, to order additional containers or request additional services, such as an extra pick up, please call (833) 791-2377.



**Scan for Signage and
Educational Resources**

AthensThousandOaks.com



Your New Residential Recycling & Waste Program

Starting January 1, 2022

Frequently Asked Service Questions

4. Will my trash rate change?

Athens offers residents and businesses competitive bundled recycling, organics, and trash service rates.

5. Will my service day remain the same?

Athens will change some days to reduce the number of trucks in the City. New service days will be communicated in advance of the January 1, 2022 start date.

6. Will residents be receiving new waste containers?

Yes, Athens will deliver brand new carts and will coordinate the removal of your old ones. Each household will receive a standard bundled package, including one cart each for recycling (blue), organics/food scraps (green), and trash (black).

7. Who do I contact if I have questions?

You can contact the local customer service center at (833) 791-2377. Customer service is available between Monday - Friday, 8:00 am - 5:00 pm and Saturday, 8:00 am - 12:00 pm. In addition, our Self-Service Options are available 24/7 at AthensThousandOaks.com.

8. How do I pay my bill?

You will have several options to pay your bill. The easiest way is to pay online at Billing.AthensServices.com. To pay in person, you can visit Athens' Thousand Oaks Sustainability Center at 2251 Thousand Oaks Blvd., Thousand Oaks, CA 91362.

9. Will Athens be providing Household Hazardous Waste Collection?

Yes, Athens Services will provide free, quarterly Household Hazardous Waste (HHW) collection events for Thousand Oaks residents. For program details, visit AthensThousandOaks.com. For information on the City of Thousand Oaks Household Hazardous Waste Facility and drop-off options, visit TOaks.org/HHW.

10. How do I request a bulky item pick-up? Is there a cost?

Residents are able to request up to 2 FREE bulky item collections per calendar year. Each bulky item pick-up can include up to 3 large items. Request a bulky pick-up by calling (833) 791-2377 or submitting a request at AthensThousandOaks.com.

Scan to learn more
about your service!



AthensThousandOaks.com

