



For more than 60 years, Athens Services has proudly served Southern California, from the hills of Ventura County to the South Bay beaches, from Hollywood's bustling heart to the High Desert's vast spaces. Athens invests in the communities we serve to build safe, healthy, and sustainable environments. We are honored to be as Santa Paula's Zero Waste partner!



ABOUT ATHENS SERVICES

Athens Services is a local, family-owned recycling and waste collection company that has been a fixture in the greater Los Angeles community for the past 60 years. We provide consistent and quality environmental services to over 200,000 customers in 50+ communities. Through reuse, recycling and composting services, Athens diverts valuable resources from landfill.

DISCOVER THE
ATHENS ADVANTAGE
SANTA PAULA
SERVICE GUIDE



ATHENS' PROCESSING LOCATIONS

Compost Facility

- American Organics, Victorville, CA

Material Recovery Facilities

- Sun Valley MRF, Los Angeles, CA
- Crown Recycling, Los Angeles, CA
- Industry MRF, City of Industry, CA
- Irwindale, CA (In Development)



THE ATHENS WAY

Service | People | Environment

We focus on providing excellent service by hiring and developing great people, while fostering a safe, healthy, and sustainable environment.



INQUIRIES

Pay Your Bill

To pay your bill or for questions regarding billing, please contact Athens Services at (888) 336-6100 or visit our website at Billing.AthensServices.com

Service Requests & Questions

For all service requests and inquires, call (888) 336-6100 or visit AthensServices.com

Monday – Friday, 8:00 a.m. to 5:00 p.m.
Saturday 8:00 a.m. to 12:00 p.m.



LOCAL CUSTOMER SERVICE CENTER

Santa Paula Office

866 E. Main Street.
Santa Paula, CA 93060

Monday – Friday, 8:00 a.m. to 5:00 p.m.

OUTREACH MATERIALS & RESOURCES

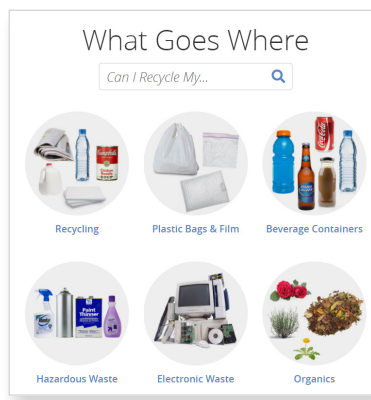


ENCOURAGE PARTICIPATION & INCREASE DIVERSION

SIGNAGE & EDUCATION MATERIALS

Proper signage is essential to encourage participation and increase waste diversion. Our posters are designed to help businesses, customers, and multifamily residents properly sort their recycling, organics, and trash material. Print and place signage on and above all your corresponding waste containers. Additional signage for download includes our recycling cheat sheet, electronic and hazardous waste collection tips, proper cardboard disposal, notification to close container lid, and a reminder to “Bring Down Your Recyclables.”

Signage can be downloaded at AthensServices.com/Outreach.



WHAT GOES WHERE – ONLINE GUIDE

Athens Services’ **What Goes Where** interactive recycling guide features over 350 items and acts as the go-to resource for correctly reducing, reusing, recycling, composting, and disposing of unwanted waste material. Visit CanIRecycleMy.com.

REUSE: REPURPOSE, REPAIR, DONATE

Before you recycle, **first consider reuse!** Many unwanted, still usable items could have a second life if given the chance. Athens has compiled a list of reuse options including DIY activities; donation options; repair shops; thrift stores; and online giveaway, swap, or sell sites. Visit AthensServices.com/MaterialReuse.

DIVERSION TIPS

For The Home

These tips are a great introduction to four R’s – Reduce, Reuse, Recycle, and Rot. Encourage your residents to review and implement these practices to help reduce waste at home and encourage proper recycling! Visit AthensServices.com/Home-Tips.

For A Business

Having good systems in place for collecting recycling and organics can help your business lower costs and reduce your environmental footprint. Athens has compiled some tips to help you get started, from forming a Green Team to standardizing waste collection setups throughout a business. Visit: AthensServices.com/Office-Tips.



ATHENS' PRODUCT RECOMMENDATIONS FOR DISPOSABLE FOOD SERVING-WARE

Athens Services provides the following recommendations regarding **disposable food serving-ware** as a means to enhance our ability to recycle or compost discarded items, thus diverting material from landfills and reducing greenhouse gas emissions. (These recommendations are based on overall recycling and compost markets and technology capabilities as of 9/7/2021).

PLEASE READ THE FOLLOWING PRIOR TO MAKING ANY PURCHASES

BEWARE OF GREENWASHING. The Federal Trade Commission has Green Guidelines to ensure environmental claims are not misleading, including standardizing the marketing use of “compostable,” “biodegradable,” and “recyclable.” Please visit [FTC Green Guidelines](#) for more information and resources.

CONSIDER REUSABLES FIRST. Athens encourages the use of reusable food serving-ware wherever possible, especially for hard to recycle, single-use disposable products. The nonprofit Clean Water Fund operates a program called ReThink Disposables. They help businesses convert to reusable serving-ware, which has proven to save businesses thousands of dollars every year. ReThink Disposable experts help create implementation plans that fit the unique needs of each business, they research optimal materials, and assist with customer engagement. Prebates for reusable food serving-ware are available on a first come, first served basis. For more information, please visit [ReThinkDisposable.org](#).



WHEN PURCHASING PLASTIC-WARE. Athens encourages purchasing recyclable plastic products made with pre-consumer and post-consumer recycled plastic content. Before purchasing plastic products, confirm the plastic resin type (the plastic number in the chasing arrows). Not all plastic numbers have resale value and a product's color or transparency does not denote plastic resin type. To ensure recyclability, Athens recommends the following:

- **Choose plastic items made from #5 (PP) Polypropylene, #1 (PET or PETE) Polyethylene Terephthalate, or #1 rPET** (recycled polyethylene terephthalate, such as Bottle Box). Food serving-ware made from other plastic resins have little-if-any recycling value.
- **Choose plastic items that are white or clear and avoid black plastic.** The darker the color, the harder to recycle. Dark colored plastics are not detectable by Athens' optical sorters and have lower recycling rates (regardless of resin type).

WHEN PURCHASING COMPOSTABLE-WARE

1. Choose 100% Plant-Fiber Based. When choosing to purchase compostable-ware products, Athens recommends these items be unbleached and 100% plant-fiber based with NO coating, liner, or laminate made from bioplastic, petroleum plastic, or wax. Athens does not accept any level of bioplastic, including PLA and PHA. These 100% plant-fiber based products should be disposed of in an organics container that accepts food scraps and NEVER placed in a recycling container.

Non-Acceptable Plant-Fiber:

- Do not place rags, clothing, or other cloth/textiles in the organics container for composting. “Plant-fiber” means paper, not textiles.
- Athens does NOT accept biosolids or bathroom waste for composting, including tissues or bathroom paper towels.

Updated September 2022

2. Bioplastics Are Not Accepted for Composting. Bioplastics refer to products or containers with coatings, liners, or laminates that look like plastic, but are solely made from plants. Bioplastics **should be disposed of in an Athens trash container**. When choosing to purchase bioplastic products, Athens recommends those that have been BPI certified. California state law prohibits the marketing of any plastic or bioplastic like material as “biodegradable, oxo-degradable, or photo-degradable;” avoid products marketed as such. Athens is unable to offer compostability testing for products.

3. Check with Your Suppliers First. In order to save money and time, prior to purchasing single-use disposables, Athens encourages businesses to first check with their suppliers to confirm 100% fiber-based standards.

SINGLE-USE DISPOSABLE PRODUCT RECOMMENDATIONS

Cold Cups – Made of CLEAR plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Cold Lids – Made of CLEAR plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Hot Cups

1. Encourage customers to bring their reusable mugs and offer a cup incentive.
2. Fiber based cups with a bioplastic coating/liner. (Dispose in trash.)
3. Currently, there is no product option available that is acceptable in the Athens recycling or organics container. Although hot cups with a bioplastic coating/liner should be placed in the trash, certified compostable items may be more environmentally friendly.

Hot Lids

1. Made with 100% plant-fiber based material.
2. Made of CLEAR or WHITE plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Cold Plates and Hot Plates – 100% plant-fiber with no plastic or bioplastic coating.

Cold To-Go Clamshells (aka takeout containers)

1. Unbleached 100% plant-fiber.
2. Made of CLEAR or WHITE plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Hot To-Go Clamshells (aka takeout containers)

1. Unbleached 100% plant-fiber.
2. If plastic version is preferred, utilize CLEAR or WHITE plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Soup Bowl Container

1. Unbleached 100% plant-fiber.
2. Fiber based bowls with BPI certified bioplastic coating/liner. (Dispose in trash.)
3. Although hot bowls with a bioplastic coating/liner should be placed in the trash, certified compostable items may be more environmentally friendly.

Small Serving Cups with Lids (also called ramekins)

1. Unbleached 100% plant-fiber.
2. Made of CLEAR plastic resin #5 (PP) polypropylene. (This item is too small to be sorted for recycling.)

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SINGLE-USE DISPOSABLE PRODUCT RECOMMENDATIONS

Cutlery

1. Non-coated bamboo, wood, and other 100% plant-fiber based cutlery.
2. Note on plastic: Sorting utensils for recycling is very difficult and rarely happens. Athens recommends implementing reusable option and/or limiting free utensils (not combining utensils with take-out orders). Athens also does not recommend utensils that are bioplastic or polystyrene/plastic #6. If you chose to purchase plastic utensils, choose CLEAR or WHITE polypropylene/plastic #5 utensils with 100% recycled content.

Stir Sticks – Wood-based stir sticks or edible options like pasta can be composted. We do not recommend plastic, as they are too small to be sorted for recycling.

Straws – Athens recommends implementing a “straws upon request” policy and offering reusable straws, where possible. If disposable straws are necessary, Athens recommends 100% paper or other plant-fiber based options, which are not individually wrapped in plastic. Athens does not accept in their recycling or organics containers plastic and bioplastic (plant-based plastic) straws, including paper or plant fiber based options that use a bioplastic coating to prevent degradation.

Condiment and Sugar Packets – Athens suggests that condiments be dispensed in bulk where possible. Condiment packets (even if paper) are not recyclable. Paper packets are too small and may contain glues not suitable for composting.

Food-Soiled Paper Products – Examples include 100% plant-fiber based napkins, paper towels, and pizza boxes. Athens recommends paper products that are unbleached and made from 100% recycled paper content.

Food-soiled paper may be placed in an Athens organics container, if the following applies:

- Must be 100% plant-fiber based with NO coating, liner, or laminate made from bioplastic, petroleum plastic, or wax.
- Must be food-soiled ONLY with food and/or drink liquids.

Do NOT place these paper items in an Athens recycling or organics container

- Paper soiled with cleaning chemicals, hazardous waste, biosolids, animal waste, and/or any non-food related liquids.
- Bathroom waste, including tissues, bathroom paper towels, and personal hygiene products.
- Paper products (like coffee cups) with “compostable” liners, coatings, or laminates.
- Unused or unsoiled paper products. Businesses cannot dispose of unused napkins, paper towels, plates, cups, or other fiber food serving-ware in the organics container as a means of disposal. If a business intends to dispose of these materials instead of using them first (NOT recommended), the items must be placed in the landfill container. These paper items are not recyclable due to content type.

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RATES & SERVICE FEES

City of Santa Paula Solid Waste Collection Rates - Effective October 1, 2022

Residential Single Family Services: Cart, Bin & Temporary Refuse, Recyclable & Organic Services Mandatory All Accounts With Enhancements

| Residential Cart Services | |
|--|--------------|
| Service Description: Costs are based on the refuse container size. Service includes a refuse container + 96 Gallon Recycling Cart + 96 gallon Green Waste/Organics Container. All three service types are mandatory. | Monthly Rate |
| 32 gallon solid waste cart (weekly collection) | \$ 26.65 |
| 64 gallon solid waste cart (weekly collection) | \$ 29.55 |
| 96 gallon solid waste cart (weekly collection) | \$ 33.39 |
| Each additional 32, 64 or 96 gallon solid waste cart | \$ 7.74 |
| Each additional 96 gallon recyclable cart (32 or 64 gallon upon request) | \$ 6.38 |
| Each additional 96 gallon green waste cart (32 or 64 gallon upon request) | \$ 6.84 |
| Senior and low income discount | 10% |
| Active Military Discount | 10% |

| Additional Cart Services | |
|--|-----------|
| Service Description | Rate |
| Backyard cart service for eligible customers (Seniors, disabled, etc.) | No Charge |
| Backyard cart service for ineligible customers (each cart) | \$ 30.47 |

| Residential Bin Services | | | | | | |
|-------------------------------|--------------------------------|-----------|-----------|-------------|-------------|-------------|
| Permanent | Monthly Rate | | | | | |
| | Number Of Collections Per Week | | | | | |
| Service Description | 1 | 2 | 3 | 4 | 5 | 6 |
| 1 cubic yard solid waste bin* | \$ 130.81 | \$ 212.89 | \$ 309.51 | \$ 424.82 | \$ 585.28 | \$ 634.14 |
| 2 cubic yard solid waste bin* | \$ 213.87 | \$ 380.21 | \$ 543.45 | \$ 758.76 | \$ 948.46 | \$ 1,088.54 |
| 3 cubic yard solid waste bin* | \$ 243.63 | \$ 425.58 | \$ 654.38 | \$ 853.37 | \$ 1,079.61 | \$ 1,305.88 |
| 4 cubic yard solid waste bin* | \$ 374.84 | \$ 667.84 | \$ 952.18 | \$ 1,309.08 | \$ 1,636.33 | \$ 1,900.07 |

* Any SFD solid waste bin service shall include recyclables and organic waste services. The total of recyclables plus organics must be at least 50% of the volume of the solid waste container size. Additional recycling and organics containers will be at the rates on the commercial rate sheet.

| Additional SFD Collection Services | |
|--|----------|
| Service Description | Rate |
| E-Waste and white goods collection | \$ 56.93 |
| Holiday (Christmas) tree collection outside green waste container (free if inside container) | \$ 31.88 |
| Household battery collection | \$ 56.93 |
| Sharps waste collection | \$ 31.88 |

| Temporary Bin Services Description | |
|---|----------|
| Service Description | Rate |
| Additional bin collection (per collection): | |
| 1.5 cubic yard solid waste bin | \$ 50.10 |
| 2 cubic yard solid waste bin | \$ 54.65 |
| 3 cubic yard solid waste bin | \$ 59.20 |
| 4 cubic yard solid waste bin | \$ 63.76 |

City of Santa Paula Solid Waste Collection Rates - Effective October 1, 2022

Residential Single Family Services: Cart, Bin & Temporary Refuse, Recyclable & Organic Services Mandatory All Accounts With Enhancements

| Multi-Family Cart Services | | | | | | |
|---|---------------------------------------|-----------|-------------|-------------|-------------|-------------|
| Service Description: Costs are based on the refuse container size. Service includes a refuse container + 96 Gallon Recycling Cart + 96 gallon Green Waste/Organics Container. All three service types are mandatory. | Monthly Rate | | | | | |
| 32 gallon solid waste cart (weekly collection) | \$ 57.95 | | | | | |
| 64 gallon solid waste cart (weekly collection) | \$ 61.25 | | | | | |
| 96 gallon solid waste cart (weekly collection) | \$ 64.55 | | | | | |
| Each additional 32, 64 or 96 gallon solid waste cart | \$ 60.75 | | | | | |
| Each additional 96 gallon recyclable cart (32 or 64 gallon upon request) | \$ 14.25 | | | | | |
| Each additional 96 gallon green waste cart (32 or 64 gallon upon request) | \$ 23.77 | | | | | |
| Senior and low income discount | 10% | | | | | |
| Active Military Discount | 10% | | | | | |
| Multi-Family Bin Services | | | | | | |
| | Monthly Rate | | | | | |
| | Number Of Collections Per Week | | | | | |
| Service Description | 1 | 2 | 3 | 4 | 5 | 6 |
| 1 cubic yard solid waste bundle* | \$ 143.71 | \$ 235.08 | \$ 342.56 | \$ 468.61 | \$ 639.88 | \$ 699.58 |
| 2 cubic yard solid waste bundle* | \$ 252.60 | \$ 447.61 | \$ 644.29 | \$ 892.71 | \$ 1,115.77 | \$ 1,289.21 |
| 3 cubic yard solid waste bundle* | \$ 279.47 | \$ 487.91 | \$ 747.63 | \$ 977.23 | \$ 1,234.31 | \$ 1,491.42 |
| 4 cubic yard solid waste bundle* | \$ 447.87 | \$ 795.27 | \$ 1,143.05 | \$ 1,562.79 | \$ 1,953.35 | \$ 2,280.36 |
| 1 cubic yard recyclables extra bin | \$ 49.59 | \$ 86.78 | \$ 130.18 | \$ 173.13 | \$ 216.42 | \$ 259.70 |
| 2 cubic yard recyclables extra bin | \$ 55.79 | \$ 97.64 | \$ 146.45 | \$ 194.77 | \$ 243.47 | \$ 292.16 |
| 3 cubic yard recyclables extra bin | \$ 61.99 | \$ 108.48 | \$ 162.72 | \$ 216.42 | \$ 270.52 | \$ 324.63 |
| 4 cubic yard recyclables extra bin | \$ 96.09 | \$ 168.15 | \$ 252.21 | \$ 335.45 | \$ 419.31 | \$ 503.16 |
| 1 cubic yard organics extra bin | \$ 82.66 | \$ 144.65 | \$ 216.97 | \$ 288.58 | \$ 360.71 | \$ 432.86 |
| 2 cubic yard organics extra bin | \$ 92.98 | \$ 162.73 | \$ 244.10 | \$ 324.65 | \$ 405.81 | \$ 486.97 |
| 3 cubic yard organics extra bin | \$ 103.32 | \$ 180.81 | \$ 271.21 | \$ 360.71 | \$ 450.89 | \$ 541.08 |
| 4 cubic yard organics extra bin | \$ 160.15 | \$ 280.26 | \$ 420.38 | \$ 559.11 | \$ 698.89 | \$ 838.67 |
| * Costs are based on the refuse container size. All refuse rates include an equivalent volume of recyclable materials and the equivalent of one 32-gallon organic waste cart per 2 cubic yards of refuse plus recyclable materials. | | | | | | |
| Additional MFD Collection Services | | | | | | |
| Service Description | Rate | | | | | |
| E-Waste and white goods collection | \$ 56.93 | | | | | |
| Holiday (Christmas) tree collection outside of green waste bin | \$ 31.88 | | | | | |
| Household battery collection | \$ 56.93 | | | | | |
| Sharps waste collection | \$ 31.88 | | | | | |
| Temporary Bin Services Description | | | | | | |
| Service Description | Rate | | | | | |
| Additional bin collection (per collection): | | | | | | |
| 1 cubic yard solid waste, recyclables, or organics bin | \$ 50.10 | | | | | |
| 2 cubic yard solid waste, recyclables, or organics bin | \$ 54.65 | | | | | |
| 3 cubic yard solid waste, recyclables, or organics bin | \$ 59.20 | | | | | |
| 4 cubic yard solid waste, recyclables, or organics bin | \$ 63.76 | | | | | |

City of Santa Paula Solid Waste Collection Rates - Effective October 1, 2022

Residential Single Family Services: Cart, Bin & Temporary Refuse, Recyclable & Organic Services Mandatory All Accounts With Enhancements

| Commercial Cart Services | | | | | | |
|---|---------------------------------------|-----------|-------------|-------------|-------------|-------------|
| Service Description: Costs are based on the refuse container size. Service includes a refuse container + 96 Gallon Recycling Cart + 96 gallon Green Waste/Organics Container. All three service types are mandatory. | Monthly Rate | | | | | |
| 32 gallon solid waste cart (weekly collection) | \$ 54.76 | | | | | |
| 64 gallon solid waste cart (weekly collection) | \$ 57.90 | | | | | |
| 96 gallon solid waste cart (weekly collection) | \$ 61.04 | | | | | |
| Each additional 32, 64 or 96 gallon solid waste cart | \$ 57.90 | | | | | |
| Each additional 96 gallon recyclable cart (32 or 64 gallon upon request) | \$ 13.58 | | | | | |
| Each additional 96 gallon green waste cart (32 or 64 gallon upon request) | \$ 22.65 | | | | | |
| Commercial Bin Services | | | | | | |
| Service Description | Monthly Rate | | | | | |
| | Number Of Collections Per Week | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 1 cubic yard solid waste bundle* | \$ 136.49 | \$ 223.58 | \$ 326.01 | \$ 446.15 | \$ 609.38 | \$ 666.28 |
| 2 cubic yard solid waste bundle* | \$ 240.27 | \$ 426.13 | \$ 613.58 | \$ 850.35 | \$ 1,062.94 | \$ 1,228.25 |
| 3 cubic yard solid waste bundle* | \$ 265.88 | \$ 464.54 | \$ 712.07 | \$ 930.90 | \$ 1,175.92 | \$ 1,420.96 |
| 4 cubic yard solid waste bundle* | \$ 426.38 | \$ 757.48 | \$ 1,088.94 | \$ 1,488.99 | \$ 1,861.22 | \$ 2,172.89 |
| 1 cubic yard recyclables extra bin | \$ 47.26 | \$ 82.71 | \$ 124.07 | \$ 165.01 | \$ 206.26 | \$ 247.52 |
| 2 cubic yard recyclables extra bin | \$ 53.17 | \$ 93.06 | \$ 139.58 | \$ 185.63 | \$ 232.05 | \$ 278.45 |
| 3 cubic yard recyclables extra bin | \$ 59.09 | \$ 103.39 | \$ 155.09 | \$ 206.26 | \$ 257.83 | \$ 309.40 |
| 4 cubic yard recyclables extra bin | \$ 91.58 | \$ 160.26 | \$ 240.38 | \$ 319.71 | \$ 399.64 | \$ 479.55 |
| 1 cubic yard organics extra bin | \$ 78.78 | \$ 137.87 | \$ 206.79 | \$ 275.04 | \$ 343.79 | \$ 412.55 |
| 2 cubic yard organics extra bin | \$ 88.62 | \$ 155.10 | \$ 232.65 | \$ 309.42 | \$ 386.77 | \$ 464.12 |
| 3 cubic yard organics extra bin | \$ 98.48 | \$ 172.33 | \$ 258.49 | \$ 343.79 | \$ 429.74 | \$ 515.70 |
| 4 cubic yard organics extra bin | \$ 152.63 | \$ 267.11 | \$ 400.66 | \$ 532.88 | \$ 666.10 | \$ 799.32 |
| * Costs are based on the refuse container size. All refuse rates include an equivalent volume of recyclable materials and the equivalent of one 32-gallon organic waste cart per 2 cubic yards of refuse plus recyclable materials. | | | | | | |
| Temporary Bin Services Description | | | | | | |
| Service Description | Rate | | | | | |
| Temporary bin delivery and first collection | \$ 169.27 | | | | | |
| Additional bin collection or dead-run: | | | | | | |
| 1 cubic yard solid waste, recyclables, or organics bin | \$ 47.75 | | | | | |
| 2 cubic yard solid waste, recyclables, or organics bin | \$ 52.09 | | | | | |
| 3 cubic yard solid waste, recyclables, or organics bin | \$ 56.43 | | | | | |
| 4 cubic yard solid waste, recyclables, or organics bin | \$ 60.77 | | | | | |
| Temporary bin demurrage (per day - no dump in 7 days) | \$ 7.82 | | | | | |

City of Santa Paula Solid Waste Collection Rates - Effective October 1, 2022

Residential Single Family Services: Cart, Bin & Temporary Refuse, Recyclable & Organic Services Mandatory All Accounts With Enhancements

| Roll-Off Services | |
|--|-------------|
| Service Description | Rate |
| Non-compacted collection | \$ 259.80 |
| Compacted collection | \$ 341.92 |
| Roll-Off Disposal per Ton - Trash | \$ 108.51 |
| Roll-Off Disposal per Ton - Recycling | \$ 82.47 |
| Roll-Off Disposal per Ton - Organics | \$ 129.34 |
| Additional Roll-Off Services | |
| Service Description | Rate |
| Roll-off box rental (10, 20, 30 or 40 cubic yard) | \$ 169.27 |
| Roll-off roll-top rental | \$ 56.43 |
| Roll-off compactor monthly lease | \$ 651.03 |
| Roll-off and compactor per day rental after 7 days without a pull | \$ 15.20 |
| Roll-off same-day priority service | \$ 73.79 |
| Roll-off go-back/dry-run/redelivery/return trip/relocation fee | \$ 169.27 |
| Roll-off plastic liner | \$ 42.54 |
| Roll-off "rocket-launcher" service per hour (one hour minimum) | \$ 169.27 |
| Roll-off and compactor overweight penalty (per ton over 10 tons - plus disposal) | \$ 108.51 |
| Roll-off and compactor repair (per hour, excluding parts) | \$ 86.81 |
| Roll-off steam clean compactor: | |
| 1x per year (each compactor) | \$ 290.80 |
| 2x or more per year (each compactor) | \$ 273.44 |
| Roll-off and compactor load characterization - customer requested | \$ 520.83 |
| Roll-off box impound fee for non-permitted haulers | \$ 846.34 |

City of Santa Paula Solid Waste Collection Rates - Effective October 1, 2022
Additional Service Charges All Sectors With Enhancements

| Fee Type | Description | Commercial/Multi-family/Roll-Off | Residential Rate |
|---|---|----------------------------------|------------------|
| Account Cancellation Fee | Cancelling account for non-payment. | \$ 35.52 | \$ 35.52 |
| Account Reactivation Fee | Restart service after inactivation. | \$ 35.52 | \$ 35.52 |
| Container Redelivery Fee | Redelivering and setting up a container previously repossessed due to non-payment. | \$ 77.42 | \$ 26.42 |
| Late Payment | Applies to unpaid balances at thirty (30) days past due; payment is due upon request. Minimum \$5.00. | 5.00% | 5.00% |
| Declined Payment/Returned Check Charge (Any Reason) | Payment does not clear. | \$ 35.52 | \$ 35.52 |
| Exchange Fee | Exchange or replacement of container more than once per year; does not apply to replacements caused by damage. | \$ 77.42 | \$ 26.42 |
| Exchange for Bins with Metal Lids | Exchange for bins with metal lids - per bin, per exchange. | \$ 227.70 | Not Applicable |
| Relocation Fee | Movement of container upon customer request to different collection location. | \$ 77.42 | Not Applicable |
| Cleaning Fee | Clean, deodorize, or remove graffiti more than once per year. | \$ 77.42 | \$ 26.42 |
| Damage Fee | Replace customer damaged containers (includes lost carts) | \$ 1,366.16 | \$ 113.85 |
| Overflow Fee | If materials project above the lid/rim of cart/container in a manner that impedes the closure of a lid (lid does not close completely) and/or when materials are placed outside the container or cart and/or allowed to accumulate making access to the container or cart unsafe for collection; Photo documentation shall be provided to City and a fee shall only be assessed for each overflow incident following written notice to customer after the customer's first overflow event. City may review this fee annually. | \$ 54.65 | \$ 27.33 |
| Overweight Fee | Materials overweight or materials that cannot be collected with typical truck equipment; fee shall only be assessed for each incident following written notice to customer after the customer's first overweight event. | \$ 54.65 | \$ 27.33 |

City of Santa Paula Solid Waste Collection Rates - Effective October 1, 2022
Additional Service Charges All Sectors With Enhancements

| Fee Type | Description | Commercial/Multi-family/Roll-Off | Residential Rate |
|---|--|----------------------------------|------------------|
| Contamination Fee | Container or cart shall be considered contaminated if it contains (i) discarded materials placed in any Container intended for Recyclable Materials that are not identified as acceptable Recyclable Materials for such Container; (ii) discarded materials placed in any Container intended for Green Waste or Organic Waste that are not identified as acceptable Green Waste or Organic Waste for such Container; (iii) discarded materials placed in any Container intended for Garbage that are acceptable Recyclable Materials and/or Organic Waste; and (iv) any other items or substances that are not Refuse, Recyclable Materials, or Organic Waste placed in any Container. | \$ 227.70 | \$ 54.65 |
| Demurrage Fee | Cost of keeping roll-off or temporary bin containers after 7 days. | \$ 8.20 | \$ 8.20 |
| Lock Installation Fee | Installation of customer-requested lock(s) within five (5) business days of a customer request for a container lid lock for one or more detachable containers; the locking mechanism may be a gravity lock or lock bar mechanism. | \$ 86.53 | Not Applicable |
| Lock Service Fee | Servicing of locked bins, per lock, per month. | \$ 20.31 | Not Applicable |
| Replace Lock or Key | Replace lost or stolen bin lock or key. Per occurrence. | \$ 35.52 | Not Applicable |
| Push-Out Fee: 0-25 Feet (Per Container, Per Frequency) | Moving bins manually, mechanically or by a specialized "scout" truck, from their storage location to the collection location, and returning them to their storage location. | \$ 10.70 | Not Applicable |
| Push-Out Fee: 26 - 50 Feet (Per Container, Per Frequency) | Moving bins manually, mechanically or by a specialized "scout" truck, from their storage location to the collection location, and returning them to their storage location. | \$ 21.41 | Not Applicable |
| Push-Out Fee: 51 - 75 Feet (Per Container, Per Frequency) | Moving bins manually, mechanically or by a specialized "scout" truck, from their storage location to the collection location, and returning them to their storage location. | \$ 32.10 | Not Applicable |
| Push-Out Fee: 75 - 100 Feet (Per Container, Per Frequency) | Moving bins manually, mechanically or by a specialized "scout" truck, from their storage location to the collection location, and returning them to their storage location. | \$ 42.81 | Not Applicable |
| Push-Out Fee: 100+ Feet (Per Container, Per Frequency) | Moving bins manually, mechanically or by a specialized "scout" truck, from their storage location to the collection location, and returning them to their storage location. | \$ 53.51 | Not Applicable |

City of Santa Paula Solid Waste Collection Rates - Effective October 1, 2022
Additional Service Charges All Sectors With Enhancements

| Fee Type | Description | Commercial/Multi-family/Roll-Off | Residential Rate |
|---|---|----------------------------------|------------------|
| Bulky Item Collection - First Two Items per Year | Collection of the first two bulky items per year. If bulky items are not set-out on the agreed-upon date and time, then dead-run charges will apply. | \$ 45.54 | No Charge |
| Bulky Item Collection - Each Additional Item after First Two Items per Year | Collection of additional bulky items after the first two per year. If bulky items are not set-out on the agreed-upon date and time, then dead-run charges will apply. | \$ 22.77 | \$ 15.94 |
| Enclosure Fee | Services to address impeded collection of bin(s), including but not limited entering secured building by unlocking and locking gates; accessing bin(s) for collection via intercom or security office; etc. | \$ 22.77 | Not Applicable |
| Extra Collection Fees | Returning to collection location when bins are not available during scheduled collection date or number of times needed to collect waste exceeds the agreed-upon number of collections per week. | \$ 54.65 | \$ 27.33 |
| Dead-Run or "Go-Back" | Returning to customer location after scheduled service time. | \$ 54.65 | \$ 27.33 |
| Stand-By or Delay Time | Charge for each 15 minutes the driver is delayed. | \$ 45.54 | \$ 45.54 |
| Bin Enclosure Clean up | Clean up of the area surrounding the bins in the trash enclosure (per bin). | \$ 35.52 | Not Applicable |
| Custom Bin Fabrication Charge (Per Cubic Yard) | Customer requires a specialized bin. | \$ 546.47 | Not Applicable |
| Certificate of Destruction | Provide customer with certificate of destruction. | \$ 159.39 | \$ 159.39 |

SERVICE LEVEL ASSESSMENT

Athens has been family-owned and operated since 1957, and was founded on the timeless principle of providing excellent service at the best value to our customers. With more than 60 years' experience in the Los Angeles area, Athens has grown into Southern California's leader in waste and recycling.

Customer Information

Date of Outreach _____ Business Name _____
Name of Recycling Coord. _____ Service Address _____
Recycling Coord. Contact _____ Name of Business Contact _____

Recommended Service Level (as of January 1, 2022)

Your trash service now includes recycling and organics collection, as part of a bundled service. Refer to the *Rates and Fees* document for pricing.

Under the Bundled Trash Service, you are entitled to:

- Up to equivalent volume of recycling equal to your trash service.
- Organics service based on 32 gallons for every 2 cubic yards of trash + recycling combined.
- Extra collections and Others Services, subject to additional fees.

| Trash | Recycling | Organics |
|-------------------------|-------------------------|-------------------------|
| Container Size _____ | Container Size _____ | Container Size _____ |
| Quantity _____ | Quantity _____ | Quantity _____ |
| # of Service Days _____ | # of Service Days _____ | # of Service Days _____ |
| Total Yards _____ | Total Yards _____ | Total Yards _____ |

California Mandatory Recycling Laws

- AB 341 Mandatory Commercial Recycling.** All commercial or public entities, including multifamily dwellings of five units or more, that generate four or more cubic yards of solid waste per week must arrange for recycling services. [AthensServices.com/Diversion](https://athensservices.com/diversion)
- AB 1826 Mandatory Commercial Organics Recycling.** All businesses that create 2 or more cubic yards per week of municipal solid waste to implement organics waste recycling (including landscape waste and food scraps). [AthensServices.com/Organics](https://athensservices.com/organics)
- SB 1383 Short-Lived Climate Pollutants Reduction.** Businesses must subscribe to and participate in an organics collection service for ALL of their green waste, food scraps, and food-soiled paper (100% fiber based). Starting in 2022, Tier 1 edible food generators must arrange to recover the maximum amount of their edible food that would otherwise go to landfills and they must maintain food donation records. (Tier 2 starts Jan. 1, 2024.) [AthensServices.com/SB-1383](https://athensservices.com/sb-1383)
- AB 827 Commercial and Organics Waste: Recycling Bins.** Businesses subject to AB 341 and AB 1826 must provide customers front-of-house access to collection bins for recycling and organics (including food scraps) alongside trash. On or before July 1, 2020, all three bins must be grouped together, easily accessible and visible, clearly marked with signage on what “can or cannot be placed into each bin,” and properly serviced for recycling and composting. “Full-service restaurants” are exempt as long as they provide organics and recycling bins in the back of house for their employees.

Trainings and Presentations



- Free bilingual trainings for staff and residents
- Presentations on “Recycling 101” and how to recycle organics waste
- Schedule today, call Athens Customer Service at (888) 336-6100



HELPFUL RESOURCES

The following resources and more are located on our website at AthensServices.com.

OUTREACH MATERIALS & SIGNAGE

- What Goes Where Recycling Guide - CanIRecycleMy.com
- View & Download Options - AthensServices.com/Outreach-Materials
- Signage Tip - Affix laminated prints to surfaces using Velcro tape. (Ideal for easy removal and cleaning.)

ADDITIONAL SERVICES

- Pay Your Bill - Billing.AthensServices.com
- Bulky-Item Pickup - AthensServices.com/Bulky
- Donate Food & Get Resources - AthensServices.com/FoodDonation
- Construction & Demolition Collection - AthensServices.com/Construction

TAKE IT A STEP FURTHER

- Donate unwanted items including office supplies and furniture to local nonprofits. AthensServices.com/MaterialReuse
- Set up a reuse box to share usable office items like supplies or personal things like books.
- Create a printing policy. Print double-sided, print only when necessary, collect scrap paper, and use at least 30% recycled content paper.
- Implement reusable serving-ware and bulk snacks and condiments in your kitchens to cut down on single-use.
- Establish written Zero Waste goals and an Environmental Purchasing Policy.
- Conduct random visual audits of your containers to check for contamination and diversion opportunities.



Learn more:



CONTACT INFORMATION

If you have any questions regarding your waste assessment, please contact your Athens Services' Recycling Coordinator.

For additional information, please call Athens Services at (888) 336-6100.

Notes: