

March 1, 2023

Dear Pomona Residents and Businesses,

### **Welcome to the Athens family!**

The City of Pomona has awarded Athens Services the exclusive agreement to provide recycling, organics, and waste collection services for single-family homes, multifamily properties, and commercial businesses within the City. Starting the week of July 1, 2023, Athens will commence services for all customers and launch new programs. This will consist of Athens billing you for collection services.

#### **Collection Services**

Current service days will not change. Please continue to set your residential containers out for service as usual. For commercial and multifamily customers, services days will also continue as usual. Any changes to the existing collection schedule will be communicated in advance.

#### **Collection Containers**

All customers will receive a bundled service that includes separate containers for recycling (blue), organics waste (green), and landfill waste (black/gray). Single-family residents will continue to use their existing City-provided containers. Athens will exchange all residential containers at a later date. Commercial customers, including multifamily properties, will receive new containers during the new service launch or as needed.

#### **Organics Waste Recycling**

Why is Pomona making the change? One major reason is to meet the requirements of California Senate Bill (SB) 1383. For more information on SB 1383, visit [AthensServices.com/SB-1383](https://AthensServices.com/SB-1383).

#### **City-Wide Street Sweeping**

The new agreement will also enhance street sweeping throughout the City. Athens will now provide bi-weekly street sweeping services across all City streets and will install new sweeping signage where needed. Any changes to existing sweeping schedules will be communicated in advance.

#### **Bulky Item Collection**

Athens will also launch a new bulky or large item collection program. Single-family residents will be provided six (6) free bulky item collections per calendar year. Additional collections are subject to charges. Each bulky item collection can include up to three (3) household items. Each item must not be larger than what two people can safely handle. Collections will occur on a customer's scheduled pick-up day and must be reserved at least two (2) business days in advance. Multifamily properties will receive quarterly bulky item collection and will be coordinated in advance with an Athens' representative.

If you have any questions about the new programs and services available to the Pomona community, please call the Athens Customer Care Center at (888) 314-0061 or visit [AthensPomona.com](https://AthensPomona.com).

**We look forward to serving you, Pomona!**