

April 1, 2025

**RE: Annual Collection Service Notice**

To Our Valued Riverside Commercial Customers:

We write to you today to provide an overview of the collection service programs we offer to our Commercial Customers in the City of Riverside.

**Standard Commercial Services Include:**

Commercial recycling, trash, and organics collection services consist of bins and carts. Under California state law, commercial businesses are required to subscribe to mixed-waste recycling and organics collection.

As of July 1, 2023, Athens launched new programs and begin services for all commercial customers. Under the City's exclusive arrangement with Athens, all new customers should receive services from Athens. In the City of Riverside, multifamily dwellings of 5 or more units are serviced as commercial customer

**Hours and Days of Collection:**

MONDAY – FRIDAY

5:30 am – 6:00 pm

### What Goes in My Container?

The following is a useful guide on how to properly dispose of common waste.

BLUE = RECYCLING	GREEN = ORGANICS	BLACK = LANDFILL
<p><b>If empty of liquid and food</b>, the following is acceptable in your <b>blue recycling container</b>.</p> <p><b>Glass:</b> beverage bottles, beverage containers, ketchup bottles, food containers, &amp; juice containers</p> <p><b>Metals:</b> aluminum/foil, bottle caps, empty aerosol cans, metal coat hangers, metal food cans, milk/juice cans, paint cans (empty, lids off), pet food cans, &amp; tin cans</p> <p><b>Paper:</b> brochures, cardboard, catalogs, cereal boxes (without liner), computer paper, coupons, paper egg cartons, frozen food boxes, paper bags, junk mail, magazines/newspapers, paper milk cartons, paper tubes, phone books, tissue boxes, used envelopes, wrapping paper</p> <p><b>Plastic:</b> anti-freeze bottles, laundry products, lotion bottles, shampoo bottles, soda bottles, water/milk jugs</p>	<p><b>All food scraps and food-soiled paper must be placed in a plastic bag (clear bags are recommended).</b></p> <p><b>Green Waste:</b> grass clippings, leaves, shrubs, tree branches, weeds, yard clippings</p> <p><b>Food Waste:</b> food scraps, fruits, spoiled food, food-soiled paper, vegetables, meats, seafood, bread, dairy</p>	<p>animal waste, cactus, household waste, palm fronds, soiled products, trash, yucca, other waste</p>
		

### Container Accessibility

The container must be accessible at all times on your regularly scheduled collection day. Please make sure that gates are open or that our driver has a key or gate code. Make sure there are no delivery trucks, excessive trash, or other obstructions preventing access to your container.

### Weight and Volume Limits

Do not overfill your bins or carts. All waste must be placed inside of the containers with the lids closed. Any material or bags placed alongside or above the sides of containers will not be collected. If needed, please request an additional pickup. It is illegal to abandon or dump bulky items or other waste materials in the public right-of-way; this may result in a citation from the City.

Carts cannot exceed a weight limit of 150 pounds; doing so can damage the cart or collection truck. Do not overfill the cart by tightly packing it; all items inside the cart must freely fall out when emptied. **Additional charges may be applied for overages.**

Dirt, rock, concrete and other construction debris are NOT allowed in waste containers. Please order a construction debris (roll-off) container for those materials. Temporary Construction & Demolition Collection Services are available upon request. For more information, visit [AthensServices.com/Request](https://AthensServices.com/Request).

### Contamination in Recycling and Organics Containers

Contamination occurs when unsuitable materials are put in the wrong recycling or organics container. This can lead to equipment damage, hazards to team members, and the devaluation of recyclables and organics.

### Why is it Crucial to Avoid Contamination?

- Preventing contamination ensures an efficient recycling process and reduces negative environmental impacts
- Properly disposing of accepted materials helps maintain the recycling program's effectiveness
- A contamination fee could apply to businesses that do not comply, for more info [visitbit.ly/R117230](https://visitbit.ly/R117230)

### Upcoming Events

#### Free E-waste/Paper Shredding Event and Compost/Mulch Giveaway

March 15, 2025

Location: City of Riverside, Corp Yard 8095 Lincoln Ave

Time: 8:00 am – 12:00 pm

Athens Services takes great pride in the work we do to keep the environment clean and protected for future generations. Your participation in waste reduction practices is an integral part in creating a sustainable society, and we thank you for your efforts.

For any additional questions or to request service please call the Customer Care Center at (888) 336-6100.

Sincerely,

Athens Services