Frequently Asked Questions



Why is the City of Montebello adding a recycling cart?

To comply with state recycling laws and support environmental sustainability, the City of Montebello is enhancing its waste services to include source-separated recycling. This helps meet the requirements of SB 1383 and ensures recyclable materials are properly diverted from landfills.

What is Senate Bill (SB) 1383?

In 2016, California Senate Bill (SB) 1383 was signed into law, requiring a statewide reduction in methane and other greenhouse gas emissions. To comply, cities and waste haulers must implement a three-stream collection system that separates trash, recycling, and organics. As a result, the City of Montebello has adopted a recycling collection program that requires all residential and multifamily properties to participate in this three-stream collection system.

What change is happening to my service?

Athens will deliver a (1) 96-gallon blue recycling cart to all residential and multifamily customers.

What if I need more carts?

You may request extra carts for recycling, trash, or organics at an additional cost. To adjust your service, contact the Athens Customer Care Center at (888) 336-6100.

Will my pick-up day change?

Your service day will remain the same. You will be notified in advance if any changes take place.

What are the benefits of this new program?

The program increases recycling and composting, which helps reduce greenhouse gas emissions and extend landfill space. It also ensures the City remains in compliance with state mandates.

What is acceptable in each cart?

- Recyclable materials include plastics, metals, paper (clean and dry), cardboard, and glass
- Organics waste includes green waste, food scraps, and food-soiled paper (100% fiber-based)
- All other materials should be disposed of in the black cart

For a full breakdown of acceptable materials, check out the Athens interactive recycling guide at CanlRecycleMy.com. The

GUIDE TO YOUR NEW CARTS Black = Landfill Recycle = Blue Green = Organics Paper products, empty Food waste, green (yard) Non-recyclable waste plastic containers, bottles, waste, food-soiled paper and mixed material and aluminum cans waste

guide features more than 450 items and is the go-to resource for correctly reducing, recycling, composting, and disposing of unwanted waste material. For recycling signage and additional education materials, visit AthensServices.com/Outreach.

Who do I contact if I have questions?

Online self-service options are available 24/7 at AthensServices.com. Customers can also speak with a local customer service representative by calling (888) 336-6100. The Athens Customer Care Center is available Monday – Friday, from 8:00 am – 5:00 pm, and on Saturday, from 8:00 am - 12:00 pm.