

October 1, 2025

Subject: Your New Solid Waste Provider Starting on November 1, 2025

Dear Valued Whittier Customer,

The City of Whittier has awarded Athens Services an exclusive franchise agreement to provide waste, recycling, and organics collection services for all residents and businesses throughout the City. Athens has historically served the west side of Whittier, and under this new agreement, will expand services to include the east side, previously serviced by Republic Services, making Athens the sole solid waste hauler for the entire City.

Beginning November 1, 2025, Athens will begin providing collection services to all residential, multifamily, and commercial customers in Whittier. As part of this transition, new Athens containers will be delivered in January 2026. Until then, customers should continue using their current containers.

In recent years, California has passed new recycling laws to help protect the environment. One of these laws, Senate Bill (SB) 1383, requires all jurisdictions to provide waste, recycling, and organics collection service. Organics waste includes yard waste, food waste, and food-soiled paper, and the law requires us to reduce the amount of organics waste we throw away. To follow this law, everyone in the City of Whittier must have organics waste collection services.

Athens will begin billing all customers directly in November.

- » **Residential and multifamily customers:** You will receive an invoice in November that covers the months of November and December. After this initial cycle, billing will return to a quarterly schedule.
- » **Commercial customers:** Billing will continue on a monthly schedule.

Athens will be providing customers with additional outreach and educational materials in the coming weeks to help ensure a smooth transition. These materials will include detailed information about available programs, collection services, and how to prepare for upcoming changes. Stay tuned for more information.

To learn more about Athens Services, visit AthensServices.com or call (888) 336-6100.

Sincerely,

City of Whittier



Athens Services

