

April 1, 2026

**RE: Annual Collection Service Notice**

To Our Valued Riverside Commercial Customers:

We are reaching out to provide helpful information about the collection service programs available through Athens Commercial Services, including guidance on proper container use and material sorting.

**STANDARD COMMERCIAL SERVICES INCLUDE:**

Commercial recycling, trash, and organics collection services consist of bins and carts. Under California state law, commercial businesses are required to subscribe to mixed-waste recycling and organics collection.

**HOURS AND DAYS OF COLLECTION:**

MONDAY – SATURDAY

5:30 a.m. – 6:00 p.m.

## WHAT GOES IN MY CONTAINER?

The following is a useful guide on how to properly dispose of common waste.

### BLUE LID (RECYCLABLES)

Empty food cartons, empty glass bottles & jars, Plastics #1-7

**Empty Cans:** aerosol, aluminum, tin

**Clean Paper:** cardboard, envelopes, junk mail, magazines, newspaper, wrapping paper



### GREEN LID (FOOD WASTE/GREEN WASTE)

**Food Waste (Bagged):** food scraps, fruits, spoiled food, food-soiled paper, vegetables, meats, seafood, bread, dairy

**Green Waste:** flowers, grass clippings, leaves, palm fronds, small branches (under 4'), twigs (do not bundle), untreated wood, weeds



### GRAY LID (TRASH)

Clothing, diapers, dishware, pet waste, plastic bags, plastic toys, plastic utensils, shrink wrap, straws, window glass, wipes



## CONTAINER ACCESSIBILITY

The container must be accessible at all times on your regularly scheduled collection day. Please make sure that gates are open or that our driver has a key or gate code. Make sure there are no delivery trucks, excessive trash, or other obstructions preventing access to your container.

## WEIGHT AND VOLUME LIMITS

Do not overfill your bins or carts. All waste must be placed inside of the containers with the lids closed. Any material or bags placed alongside or above the sides of containers will not be collected. If needed, please request an additional pickup. It is illegal to abandon or dump bulky items or other waste materials in the public right-of-way; this may result in a citation from the City.

Carts cannot exceed a weight limit of 150 pounds; doing so can damage the cart or collection truck. Do not overfill the cart by tightly packing it; all items inside the cart must freely fall out when emptied. Additional charges will be applied for overages.

Overweight/Overfilled Commercial Bin	\$63
Overweight Rolloff (Per Load over 10 Tons)	\$120

Dirt, rock, concrete and other construction debris are NOT allowed in waste containers. Please order a construction debris (roll-off) container for those materials. Temporary Construction & Demolition Collection Services are available upon request.

**For more information, visit [AthensServices.com/Request](https://AthensServices.com/Request).**

## CONTAMINATION IN RECYCLING AND ORGANICS CONTAINERS

Contamination occurs when unsuitable materials are put in the wrong recycling or organics container. This can lead to equipment damage, hazards to team members, and the devaluation of recyclables and organics.

### WHY IS IT CRUCIAL TO AVOID CONTAMINATION?

- Preventing contamination ensures an efficient recycling process and reduces negative environmental impacts
- Properly disposing of accepted materials helps maintain the recycling program's effectiveness
- A contamination fee will apply to businesses that do not comply

Bin Contamination – 2nd Violation	\$100
Bin Contamination – 3rd Violation	\$200
Bin Contamination – Subsequent Violations	\$500

Rolloff Contamination – 1st Offense	\$100
Rolloff Contamination – 2nd Offense	\$200
Rolloff Contamination – Subsequent Violations	\$500

Athens Services takes great pride in the work we do to keep the environment clean and protected for future generations. Your participation in waste reduction practices is an integral part in creating a sustainable society, and we thank you for your efforts.

For any additional questions or to request service please call the Athens Customer Experience Center at (888) 336-6100.

Sincerely,  
Athens Services